

CAUSE NO. 236 258781 12

AMERICAN AIRLINES, INC.,

Plaintiff,

v.

JOHN DOES 1-10 & GAILEN DAVID,

Defendants.

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IN THE DISTRICT COURT OF

TARRANT COUNTY, TEXAS

[Signature] JUDICIAL DISTRICT

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2012

PLAINTIFF'S ORIGINAL PETITION

Plaintiff American Airlines, Inc. ("American") brings this action against Defendants John Does 1-10 ("Doe Defendants") and Gailen David ("David") for damages. Based upon actual knowledge with respect to its own acts, and upon information and belief as to all other persons and matters, American respectfully alleges as follows:

Discovery Level

1. Based on the relief sought, discovery should be conducted under a level 2 plan pursuant to Texas Rule of Civil Procedure 190.3.

Parties

2. American is a Delaware corporation with its headquarters in this County, at 4333 Amon Carter Boulevard, Fort Worth, Texas 76155.

3. Doe Defendants 1-10 are believed to be individuals whose identities are presently unknown but are believed to be residents of the state of Texas. They will be named in their individual capacities and served, once their identities are ascertained.

4. Defendant David is an individual, nonresident of the State of Texas who engages in business in the State of Texas, but does not maintain a regular place of business in the State of Texas and does not have a designated agent for service of process in the State of Texas.

Pursuant to TEX. CIV. PRAC. & REM. CODE §§17.044(b) and 17.045, Defendant David may be served with process by serving Ms Hope Andrade, the Secretary of State of Texas, State Capitol, Room 1E.8, Austin, Texas 78701, who then shall immediately mail a copy of the process by registered mail or certified mail, return receipt requested, to Defendant's principal place of business at: Gailen David, 3845 Coco Grove Ave., Coconut Grove, Florida 33133-6119.

Jurisdiction and Venue

5. This Court has subject matter jurisdiction over this case because the amount in controversy is within its jurisdictional limits.

6. This Court also has specific and general personal jurisdiction over Defendants (some of whom are believed to be residents of the State of Texas) who have committed torts, in whole or in part, in this state or have otherwise purposefully availed themselves of the privilege of conducting business in this state. The injuries inflicted and threatened to further inflict on American are felt in this State, and Defendants knew or should have known the serious harmful effects from their conduct will occur here.

7. Venue in this matter is proper in this County, pursuant to § 15.002 of the Texas Civil Practice and Remedies Code. A substantial part of the activities, events, and damages giving rise to this lawsuit occurred in this County.

Facts Giving Rise to This Action

8. Over the last seventy-five years, Fort Worth-based American has become one of the world's largest commercial airlines. In the decades that American has been offering air transportation services under its name and related marks, it has developed substantial goodwill with its employees and customers by establishing itself as a professional company and reputable employer with reliable, high-quality customer service.

9. American has acquired a nationwide reputation for quality goods and services and has accumulated substantial goodwill with the general public. It has acquired extensive rights in a number of trade names, trademarks, and service marks including, but not limited to “AA” and “American Airlines,” along with other names like AAvacations, AAdvantage and other similar usages (collectively, “American Marks”).

10. American has invested hundreds of millions of dollars in worldwide advertising and marketing in order to build the fame, reputation and goodwill of American Marks. American advertises through a variety of media, including television, internet, radio, newspapers, direct mail and in telephone directories across the country.

11. Through American’s actions, and because of widespread and favorable public acceptance and recognition, the American Marks have become distinctive designations of the source of origin of American’s goods and services. The American Marks have become uniquely associated with, and hence identify, American. These marks are valuable assets of American, its quality goods and services and its goodwill.

12. In addition to creating American Marks, American also creates and maintains confidential business information including, but not limited to confidential passenger information, ticketing information, seat assignments, schedule and itinerary information and route information. This confidential internal business information is stored in a secure computer database named Sabre. American’s proprietary electronic data is created and maintained on computer systems primarily located in the state of Texas. Confidential information is obtained through the Sabre system by accessing computers, hardware and servers primarily located in the state of Texas. American’s electronic data in Sabre is stored primarily on computer systems, hardware and servers located in and maintained in the state of Texas.

13. Customer and passenger service employees and crews of American have access to and use of the Sabre system (including the confidential passenger information) to perform their jobs assisting customers and operating the airline in the normal and ordinary course of employment with American. American employees using the Sabre system are subject to American's Company Information System Policy and other electronic usage policies which prohibit using Sabre information for non-American business.

14. Defendant David is a former employee of American. During his employment with American, Defendant David made frequent, regular trips to the state of Texas as part of his employment. For example, Defendant David attended meetings as part of his employment with American in the state of Texas. During his employment, Defendant David was also subject to and agreed to comply with American's policies and procedures (including policies regarding the protection and confidentiality of American electronic computer systems and data). These policies and procedures were formulated in the State of Texas and communicated to the workforce from American's Corporate Headquarters in the State of Texas.

15. During his employment with American and up to the present, Defendant David published the website titled "The Sky Steward" (www.dearskysteward.com). Defendant David is the registered owner of the www.dearskysteward.com URL. Defendant David, individually and as Managing Member of The Sky Steward LLC¹ is also the registered owner of www.theskysteward.com, www.saaveaa.com, www.savvystews.com, www.operationaluminum.com and www.dearskysteward.blogspot.com (collectively "Defendant David's websites").

¹ Based on information and belief, Defendant David changed the name of The Sky Steward LLC to Ionosphere Media, LLC on or about December 5, 2011. Based on further information and belief, the websites are all registered to Defendant David.

16. Defendant David's websites are interactive web sites used for commercial purposes and for transacting business in the state of Texas. The websites offer online email and purchasing capabilities to Texas consumers. Defendant David's websites allow customers, followers and friends who are Texas residents to submit comments and questions to Defendant David and receive feedback, comments and email from Defendant David in Texas. Through the operation of these commercial websites, Defendant David has purposefully availed himself of the jurisdiction of the State of Texas. The websites sponsor advertising directed to consumers in the state of Texas. Some of the advertising sponsored on Defendant David's websites includes advertising on behalf of air carriers that compete with American. Based on information and belief, Defendant David's advertising is directed to consumers in the state of Texas and includes advertising on behalf of Texas based air carriers that compete with American in Texas. Defendant David's websites also sponsor advertising directed to Texas consumers for other products and services in the State of Texas.

17. The Defendant David's websites also seek monetary donations to further causes supported by Defendant David from consumers of the State of Texas. The websites advocate a petition drive to consumers of the state of Texas requesting them to sign a petition asking a U.S. Bankruptcy Judge to make certain decisions with respect to American's parent company's bankruptcy proceeding.

18. Defendant David's websites offer online shopping directed to residents of the state of Texas and based on information and belief, products and services offered through the websites are shipped to or made available to consumers in the State of Texas.

19. Defendant David's websites also market their products and services to residents of the State of Texas by improperly using American's Marks without its permission or authorization.

20. Defendant David's websites market the products it sells to Texas residents, in part, by publishing content about American, its management and operations. Recently, however, Defendant Does and David have become involved in a conspiracy to access and use confidential, proprietary, sensitive business information of American and its passengers in violation of Defendants' fiduciary duties; their duties of loyalty to their employer; and in violation of state law.

21. On or about February 29, 2012, one or more Defendant Does passed confidential, proprietary and internal business information and American passenger itineraries to Defendant David who posted the following information on www.dearskysteward.com:

Special: Peter Dolara watch. On February 29th, keep an eye out for Peter Dolara on his way to Caracas according to my mole in Special Services.

Ex. A.

22. On or about March 4, 2012, Defendant David wrote on www.dearskysteward.com that:

The executives on flight 2598 were flying on A-passes which can actually bump revenue passengers. . . . Two AA elite AAdvantage passengers were denied upgrades in order to accommodate the AA executive jet-setters.

Ex. B.

23. On or about March 8, 2012, Defendant Does passed confidential, proprietary and internal business information regarding American and its passengers' upcoming itineraries to Defendant David who posted the following on www.dearskysteward.com:

Don Carty and his lovely wife Ana will be on their way to Punta Cana . . . on March 9th through Miami according to my DFW mole. . . . AMR Board Member

Judith Rodin will be traveling to Miami from Washington on the 9th according to my IAD mole. . . Ms. Rodin uses American as her own private airline that won't fly until she's ready. . . The flight left over an hour late, causing scores of passengers to miss their connections to Europe.

Ex. C.

24. Shortly thereafter on March 12, 2012, Defendant David commented that he obtained a copy of the flight 2598 passenger list. Ex. C. Passenger lists are internal, confidential business information of American available through American's Sabre system and it is a violation of American's policies and Texas law for Defendant Does to have accessed that information and passed it along to a third-party – namely Defendant David.

25. On March 14, 2012, Defendant David's employment with American was terminated. Since Defendant David's termination, based on information and belief, he continues to conspire with, and be aided and abetted by Defendant Does in accessing, using and disclosing American's confidential information from the Sabre system. As Defendant David boasted on his website, "Although I am not an employee of American Airlines - American will always be a part of me and my coworkers will always be my family. I will continue my work as The Sky Steward with a very special focus on what's happening at AA. My moles are still in place." Ex. D (Emphasis added).

26. Defendant David further admitted to publishing passenger travel plans in commenting on his termination of employment. Defendant David stated:

The only travel plans mentioned on my site involved current and former American Airlines executives and board members traveling in first class with their spouses and bumping American's full fare first class passengers to coach in order to provide them with a first class seat.

Ex. D.

27. On or about March 19, 2012, Defendant Does accessed, without American consent, American's confidential, proprietary and internal business information regarding passengers' itineraries and disclosed that information to Defendant David who posted the following information on www.dearskysteward.com:

Another one of American's Executive Platinum AAdvantage passengers was uprooted and bumped to coach by the "talent"! This time it was on American's flight 1734 on the 13th of March according to one of my anonymous moles. (I just realized my phone still receives calls just fine following my termination from AA!)

Sherrill Reding, wife of retired American Airlines Executive Vice President of Operations, Bob Reding, sat in 6F on the 757 jet and even earned AAdvantage miles as it flew her from Dallas/Ft. Worth to Orlando.

. . . On this particular flight, an AAdvantage Executive Platinum Member was sent back to seat 12A in order to accommodate Mrs. Reding.

Ex. E.

Information about passenger's seating assignments, AAdvantage status and seating priority is confidential, sensitive, internal business information of American and Defendant Does violated their fiduciary duties and duty of loyalty in passing such information along to Defendant David who disclosed it.

28. Based on information and belief, Defendant David's information was procured through Defendant Does (current American employees) through unauthorized use or access of American's Sabre system that details the type of tickets or passes on which American's passengers travel. Such information is confidential, proprietary internal business information of American and Defendant Does breached their fiduciary duties and duty of loyalty in passing that information along to a Defendant David who then disseminated it to the public.

29. On or about April 3, 2012, Defendant David posted prospective travel information of American passenger and American executive Lauri Curtis. Specifically, Defendant David

posted on his internet site that Lauri Curtis was traveling to New York on April 11, 2012. According to Defendant David, the source of his information was an employee of American. Prospective travel information of passengers, whether American employees or not, is confidential, proprietary, internal information of American and current employees are prohibited by common law obligations, rules and policies of American against disclosing that information to third parties like Defendant David.

30. On or about April 10, 2012, Defendant David, with the assistance of Defendant Does, accessed and posted private, confidential information about a current American employee on one of Defendant David's websites. Defendant David posted that a current American employee was on voluntary overage leave as well as the dates that leave commenced and terminates. Such information is not made publically available and only American employees with a legitimate need to know can access it through American's password protected computer systems. Internal information regarding American and its employees is confidential and proprietary to American. American's policies regarding the protection of this confidential, proprietary and/or internal business information apply to the information accessed without authorization or excess of approved authorization by Defendant Does and published by Defendant David. In accessing American's internal computer systems, and alleged on information and belief, Defendants Does copied the American's employee file photograph without authorization, and passed that information along to Defendant David, who then posted it publically.

31. In addition to the use and disclosure of American's confidential, proprietary and internal business information, Defendant David is also improperly infringing on, diluting or tainting American Marks. Numerous postings on Defendant David's websites use the famous

and distinctive American Marks including the use of “AA.” For example, Defendant David is improperly using American Marks in the following manner:

- www.sAAveAA.com;
- la vida LocAA;
- AA Sixth Floor Gossip Extra: Skiing with AA’s Almost Rich and FAAmous in Vail!;
- This Just In: A Whole Lot of ShAAkin Going on at MIA;
- AA Sixth Floor Gossip: Stealing under the R-AA-Dar;
- Downright AAsinine!; and
- Operation AAluminum.

First Cause of Action
(Breach of the Duty of Loyalty)

32. American re-alleges and incorporates herein the allegations of paragraphs 1 through 31 of this Petition as if fully set forth herein.

33. Defendant Does 1-10 are, based on information and belief, current employees of American. As current employees, Defendant Does owe common law duties to American including a duty of loyalty. Such duty of loyalty includes, but is not limited to, the duty to act in American’s best interests and to not use or disclose American’s confidential, proprietary or internal business information of it and of its passengers for any interest not directly related to the performance of their jobs with American.

34. Based on information and belief, Defendant Does have accessed American’s confidential, proprietary and/or internal business information without American’s consent or have exceeded any authorized access they had and have disclosed such information to third-parties (including co-conspirator Defendant David).

35. As a result of these breaches, American has been damaged and seeks to recover those damages in an amount to be proven at trial.

Second Cause of Action
(Breach of Fiduciary Duty)

36. American re-alleges and incorporates herein the allegations of paragraphs 1 through 35 of this Petition as if fully set forth herein.

37. Based on information and belief, Defendant Does are current employees of American. Based on further information and belief, Defendant Does have been provided access to American's confidential, proprietary and/or business information in the course and scope of their employment and for their use exclusively in carrying out American's business. As a result, Defendant Does owe fiduciary duties to American to act in its best interest and to refrain from using American's confidential, proprietary and/or business information except in American's best interest and in the course and scope of Defendant Does' employment.

38. Based on information and belief, Defendant Does have accessed American's confidential, proprietary and/or internal business information without American's consent or have exceeded any authorized access they had and have disclosed such information to third-parties (including co-conspirator Defendant David).

39. As a result of these breaches, American has been damaged and seeks to recover those damages in an amount to be proven at trial.

Third Cause of Action
(Texas Civil Practices & Remedies Code §§ 143.001 et seq.)

40. American re-alleges and incorporates herein the allegations of paragraphs 1 through 39 of this Petition as if fully set forth herein.

41. Defendant David had access and use, during his employment, to American's confidential, proprietary and internal business information during his employment.

42. Based on information and belief, Defendant Does are current American employees who have access and use of American's confidential, proprietary and internal business information of American to carry out their employment duties for American.

43. As described more fully above, based on information and belief, Defendants' have retrieved, accessed and made use of American's computer resources and networks without American's consent or have exceeded any authorized access they had to American's computer systems and networks. American has been damaged as a result of this unauthorized access.

44. As a result of this wrongful conduct described above, American has been injured and its property and goodwill damaged as a result of Defendants' actions and American seeks actual damages, court costs and attorneys' fees to remedy these wrongful acts.

Fourth Cause of Action
(Trade Infringement Under Texas Law)

45. American re-alleges and incorporates herein the allegations of paragraphs 1 through 44 of this Petition as if fully set forth herein.

46. American Airlines has common law rights to the American Airlines Marks in Texas by virtue of the marks' eligibility for protection and American Airlines' status as senior user of the marks. Defendant David's acts as described above constitute common law infringement of the famous American Airlines Marks, resulting in irreparable injury to American Airlines. American Airlines has no adequate remedy at law for Defendant David's infringement of its common law trademark rights.

Fifth Cause of Action
(Tex. Bus. & Com. Code § 16.29 Anti-Dilution)

47. American realleges and incorporates herein the allegations of paragraphs 1 through 46 of this Petition as if fully set forth herein.

48. American is the holder of common law trademarks in the name “American Airlines” and AA with and without a blue and red color scheme. The marks are distinctive, famous and widely recognized by the public throughout the state of Texas as the designation of course of the services of American.

49. Defendant David’s commercial use of American Marks is likely to injure the business reputation or dilute the distinctive quality of American’s registered and valid trademarks through at least tarnishment. American seeks to enjoin Defendant David from the manufacture, use, and display of American Marks; to enter judgment in American’s favor for an amount not to exceed three times the amount of profit Defendant David has received or damages American has suffered from Defendant David’s use of American Marks and for an award of reasonable attorneys’ fees to American.

Sixth Cause of Action
(Conspiracy to Commit/Aiding and Abetting the Commission of Causes of Action 1-3)

50. American re-alleges and incorporates herein the allegations of paragraphs 1 through 49 of this Petition as if fully set forth herein

51. By their conduct as described above, Defendants’ have engaged in a civil conspiracy and have aided and abetted one another to access, use and disclose American’s confidential, proprietary or internal business information for improper purposes.

52. Defendants' conduct as described above was willful, wanton, malicious and outrageous because of their evil motive or their reckless indifference to the rights of American and entitles American to punitive damages.

Conditions Precedent

53. All conditions precedent to American's prayer for relief have been performed or occurred.

Attorneys' Fees

54. American hereby incorporates by reference the foregoing paragraphs as if set forth fully herein.

55. American seeks to recover its reasonable and necessary attorneys' fees in bringing this action against Defendants. As a result of Defendants' conduct, American has found it necessary to retain the law firm of Kelly Hart & Hallman LLP to represent it in this matter. American seeks recovery from Defendants all of its reasonable and necessary attorneys' fees that have been and will be incurred through trial and entry of judgment in this matter, and any attorneys' fees for post-judgment activity or enforcement of the Court's rulings, including any appeal to the Court of Appeals or to the Texas Supreme Court. All conditions precedent to the recovery of attorneys' fees have been satisfied or waived by Defendants.

Prayer for Relief

56. American respectfully requests entry of judgment in its favor against Defendants' and that it recover its actual damages, consequential damages, attorneys' fees, court costs, pre-judgment and post-judgment interest and any other damages permitted by law as well as such legal and equitable relief as to which it may be justly entitled

Dated: April 10, 2012.

Respectfully submitted,



Dee J. Kelly, Jr.
State Bar No. 1 121 7250
Russell D. Cawyer
State Bar No. 00793482
KELLY HART & HALLMAN LLP
201 Main Street, Suite 2500
Fort Worth, Texas 76 1 02
(817) 332-2500
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**ATTORNEYS FOR PLAINTIFF
AMERICAN AIRLINES, INC.**



FLIGHTTAX

Income Tax Returns for Flight Attendants



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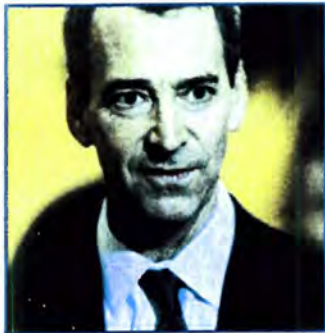


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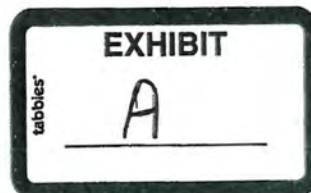
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AA FLOOR SIX GOSSIP: American Airlines CEO Tom Horton Sightings

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Horton Hears a Crew?

As American Airlines works to reorganize in bankruptcy, its CEO, Tom Horton has been seen flying around the airlines route system and the flight crews are doing their best to avoid any and all interaction with this "very special" passenger. BTW, he did not choose to accept any food or beverages on the flight reported to me.

Sign and share our petition: www.sAAveAA.com to bring new management to AA



Peter Dolara

Special: Peter Dolara watch

On February 29th, keep an eye out for Peter Dolara on his way to Caracas according to my mole in Special Services. Lining up post retirement plans? Did I tell you the time the Peter Dolara commented to me, in a gate area at DFW, about how well I "filled" out my uniform with my very nice, athletic physique? (I was working out a lot at the time) Look out Caracas; old & frisky!

With Jeff Brundage, AA's Senior VP of Human Resources, in tow; Mr. Horton boarded flights and made an extra special effort to chat with the flight attendants by poking his head into the galley. According to one flight attendant, his greeting went something like this, "Hey there in the galley! How's the galley doing? How are things back here in the galley?" He received absolutely no response from this flight attendant and others. Another flight attendant refused to shake Mr. Horton's hand; telling him that she could not shake the hand of someone who thinks so little of her. When he deplaned in Miami, he was sure to bid farewell to the crew by saying, "God bless you!" No, I am not kidding as I throw up a little.

TomHortonSucks.com

Weber Shandwick, American's PR firm, has purchased the web domain www.TomHortonSucks.com to prevent it from being used to spread the word about the new leader of American Airlines' management team. I think it was a very shrewd move to buy this domain as there are always people waiting in the wings to make improper use of the internet.

I actually do not agree that Tom Horton sucks! I personally think he blows which is why I've reserved the web domain www.TomHortonBlows.com which redirects to the [sAAveAA.com](http://www.sAAveAA.com) online petition to replace American's upper management team.

www.TomHortonBlows.com





Aluminum Lady is the "fictional" bitchy "Minister of Flight Attendants" at American Airlines

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3 Responses to "AA FLOOR SIX GOSSIP: American Airlines CEO Tom Horton Sightings"

1.
melissa #

Not horton hears a crew, more like horton screws the crew

hahaha..I love how the crews are ignoring him and not shaking hands....that's pretty funny

February 29, 2012 at 8:11 AM [Reply](#)



FLIGHTTAX

Income Tax Returns for Flight Attendants



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[AA Floor Six Gossip Extra: Skiing with AA's Almost Rich and fAAmous in Vail!](#)

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It seems that panic ensued when a 757 pulled into Gate C26 at DFW a full 18 minutes ahead of schedule and the agent was having a bit of difficulty getting the jetbridge connected to the aircraft. This was just not any inbound plane arriving into DFW during one of several "connection complexes"; this was an arrival carrying American Airlines royalty! While most of the employees of American Airlines are feeling the stress and uncertainty of bankruptcy; those seated in the first class cabin on flight 2598 were more concerned about their massage appointments back at home after days of skiing the slopes in at American Airlines Celebrity Ski Weekend in Vail!



James Carter loves Skiing and he loves celebrities



The Vail Cascade Resort

Take a look inside my goodie-bag

Once passengers began disembarking, those in the gate area could not help but be impressed by all of the attractively eye-catching AA Celebrity Ski backpacks, ski-jackets and overflowing swag bags from the lavish event. Lots of fun seemed to be had by all and, well, you just can't help but feel happy for them! Right?

Giving never felt soooo good!

The American Airlines Celebrity Ski Weekend (an annual event) benefited the Cystic Fibrosis Foundation; but those who seemed to benefit the most at AA Celebrity Ski are the American Airlines' executives and their family members who were treated to an all expense paid weekend of skiing and hobnobbing with some of their favorite celebrities. All tax deductible I'm sure!

AA Events: Last year's event was a huge success, and we're gearing up for another fabulous weekend. Come join us for world-class skiing on the slopes of Vail, meet and compete with celebrities, and enjoy a weekend filled with skiing, entertainment, fine dining and fun.

"A" is for _____

The executives on flight 2598 were flying on A-passes which can actually bump revenue passengers. It would be interesting to know if any Executive Platinum or other elite AAdvantage Members were denied their upgrades in order to accommodate some of these AA personnel as the were whisked back and forth from Vail. **THIS JUST IN**: Two AA elite AAdvantage passengers were denied upgrades in order to accommodate the AA executive jet-setters.

With free, positive space first class travel and luxurious accommodations at Vail Cascade Resort, I am sure the AA Executive Ski-Team can't wait until next year!

I guess it does not get any better than supporting a charity on AA, does it? Yet another executive perk.

VIP List:



James Butler

Charles Sultan, AAdvantage Partner Marketing

James Butler, AA Managing Director of Finance Europe & Pacific

Craig Dewey, AA Regional Manager European Sales & Planning

James Carter, AA Vice President Eastern Sales Division

and more to come....(just waiting for my mole at EGE to resend the list)



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[11 Responses to "AA Floor Six Gossip Extra: Skiing with AA's Almost Rich and fAAmous in Vail!"](#)

1.

Art Tang #

This is what I call "smokin' 'em out!"

March 4, 2012 at 6:48 PM [Reply](#)

2.

LAXMOM #

Just Bullshit !!

March 5, 2012 at 12:07 AM [Reply](#)

3.

TX #

Same bs different day! Give them 5 years max b4 chapter 7

March 5, 2012 at 1:40 PM [Reply](#)

4.

Colby Labrador #

oh but hey, we need you all to sign your contracts BEFORE we can show our financial records, you might not accept if you see how well we use company funds for our own pleasure.. Some call it embezzlement, we call it corporate perk!.

March 6, 2012 at 9:04 PM [Reply](#)

5.

Nester Rose #

I have had to up my "Blood Pressure" meds in the last few weeks. How can they just go on with this when alot of the front line employees are about to lose what ever they have left after the first bout of give backs in 2003... And we, and I mean APFA, better not sign anything until those "BOOKS have been opened to the courts...

March 8, 2012 at 6:23 PM [Reply](#)

6.

JP #

Hello Everyone,

A message from APFA Safety and Security Coordinator, Kelly Skyles:

APFA is aware of the company's desire to "block seats" on our 737- 800 aircraft in an attempt to simply reduce the FAA required Flight Attendant minimum crew from 4 to 3 by limiting the passenger seating usage to a maximum of 150 passengers. The company plans to reconfigure the current 737- 800 fleet by removing seats and reducing the passenger seating capacity down to 150 maximum, but is attempting to speed up the process of reducing the Flight Attendant minimum crew by using the tactic of "blocking seats" on every flight until the entire fleet has gone through reconfiguration. APFA recognizes this method of blocking seats as a clear FAR violation by AA.

The APFA Safety & Security Dept. is currently addressing this issue and has brought it to the attention of the FAA. It is also being addressed by our President, Laura Glading, and our APFA Negotiating Team.

APFA adamantly opposes the blocking of seats and stands by the FAR language that requires 1 Flight Attendant per every 50 passenger seats and not every ticketed passenger. The FAR language regarding minimum crew addresses maximum passenger seating capacity on an aircraft and not the revenue booking of a flight by an airline.

In Unity,

Beth and Abby

Beth Kilcran
chior@apfa.org

Abby Alconcher

9.

aaron the hebrew dca us #

man oh man. i thought things got crappy at US during our two 'tours' through chapter 11. jeeze.... i had no idea that AA royalty flew themselves around in style. ever wonder why airline management is like a cold sore? you NEVER know where or when they will pop up. they just recycle themselves from one airline to another. okay gang, here is what you all should do. expose these folks to ed schultz, keith olbermann, rachel maddow, al sharpton, even the young turks. all these folks are behind us 99%ers. stay strong, fly safe, and your 'colleagues' at US are with you in the trenches.

'the mighty hebrew'

March 20, 2012 at 5:33 AM [Reply](#)

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Operation Aluminum

Operation: Aluminum

"Aluminum" is a parody drama based on the management staff at an American Airline. Gailen David, who has become famous for creating the series and standing up for workers rights in the United States, stars as the "Aluminum Lady" the "minister of flight attendants" (or Director of Inflight).

This fund will also help create, produce and manage the "Operation:Aluminum" campaign to help take back American Airlines and restore it to an airline customers and employees love.

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Sorry Faye :(It seems we stirred up some commotion at American Airlines at Miami Airport when we ran our "Floor Six" column ...

∞

[AA Floor Six Gossip: "Who Moved My Sundae?" AA's Lauri Curtis and Dan Garton "Out of Touch"](#)



I have a dreAAm! When I dream of what American Airlines could and should look like a year from now I ... ∞

[Podcast: Gailen David Talks of AA & Aluminum Lady on Bloomberg Radio](#)



CLICK TO DOWNLOAD AND LISTEN or Scroll down to use player ↓ It won't be long before I meet with American Airlines ... ∞

[AA Floor Six Gossip: Bridges Better Torched Than Crossed](#)



Over the past week, there was some discussion on the Internet about what is going on with me and my ... ∞

[Aluminium Episode 2 "Bubble Trouble"](#)



In this episode, The Aluminum Lady speaks to Bain about how to get rid of some flight attendants while making ... ∞

∞

[AA Floor Six Gossip Extra: Skiing with AA's Almost Rich and fAamous in Vail!](#)



It seems that panic ensued when a 757 pulled into Gate C26 at DFW a full 18 minutes ahead of ... ∞

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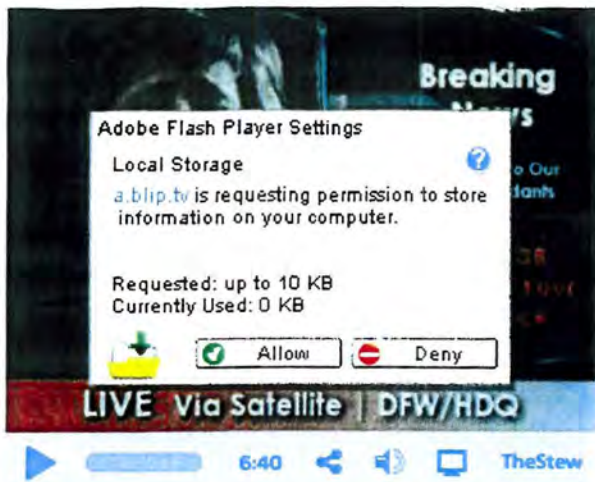
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Floor Six AA Gossip: Stealing Under the r-AA-dar

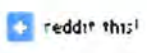
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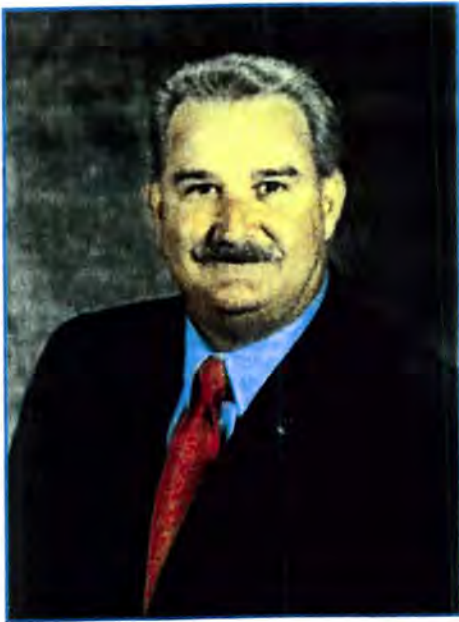


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Downright AAsinine!



Tom Del Valle of American Airlines and G2



It's so disturbing to hear about American's Vice President of Airport Services, Tom Del Valle retiring only to take the helm as President of G2 Secure Staff. G2 is a company that American Airlines paid \$13 million in the 90 days prior to filing for bankruptcy. I wonder how much of that money will end up in Mr. Del Valle's signing bonus check?

Did you know that American's Human Resources policy stipulates that AA cannot do business with any employee's outside business within 2 years of them leaving the company. Let's see whether this rule will be applied in this situation or does it only apply to the little people.

Who's Going Where? Make sure to make these special people feel very welcomed! I hope their bags make it and their meals are delicious! Brownies anyone?



Judith Rodin American Airlines Board Member

- **Don Carty and his lovely wife Ana** will be on their way to Punta Cana to sun themselves on March 9th through Miami according to my DFW mole. Remember, that Mr. Carty did TWA, engineered the corporate bonus fiasco and is now Chairman of the BOD at Virgin America! Be sure to congratulate him as he enjoys his lifetime positive space (w/spouse) first class travel.
- **AMR Board Member Judith Rodin** will be traveling to Miami from Washington on the 9th according to my IAD mole.

Why They Fly

Mr. Carty routinely has full fare revenue passengers bumped from first class to coach in order to accommodate him and his wife as they travel. This recently happened as they traveled to Cancun for an AA Vacation!

Ms. Rodin uses American as her own private airline that won't fly until she's ready. A fully loaded AA jet was ready to push-back at DFW for a flight to New York JFK when the Captain was told to hold at the gate for a VIP. The delay crept past 15 minutes, then 30 minutes, then 45 minutes. Finally, Ms. Rodin boarded the aircraft on her cell phone with a gaggle of "Special Services" personnel to assist her with stowing her belongings. The flight left over an hour late, causing scores of passengers to miss their connections to Europe.

There's a StAAnk in the Air

Was Reno Air a pretend airline? Was it created for the sole purpose of being purchased by American later in order to make a certain number of AA insiders gloriously rich? Many people, including me, think so and a \$124 million transaction for a company like American can fly through so easily with nary an eyebrow raising; yet it's more than enough to fund plenty of ski chalets and Bentleys for lucky AA insiders.

It's interesting how quickly any trace of Reno Air's route network disappeared following the carriers integration. Also, Reno Air had several former American Airlines executives among their upper ranks including J.T. Fisher, who became VP of planning and corporate development at Reno Air. American was able to have it appear as a merger made in heaven as it allowed Reno to gently move into the San Jose hub and then purchase the airline later only to then close San Jose. Part of a long term plan— one might easily say, most likely.

It Worked Before, Let's Do It Again!

The former President of Reno Air, Jeffery Erickson, eventually moved over to TWA. His experience at Reno would

seem to qualify him perfectly for the duties he would later perform at TWA. As everyone knows this airline's assets were later purchased by American for \$2 billion. It didn't take too long for the entire TWA route network to then be completely dismantled and most of the aircraft acquired through the purchase to be grounded. Taking unforeseen economic and world events that occurred into account, one still can't help but wonder why the purchase was ever necessary. Oh, that's right- greed.

Got gossip? Contact me at gailen@skysteward.com as I expose the greed that has run rampant at American Airlines and other corporations throughout our country. The only thing that will shut me up is a bullet.



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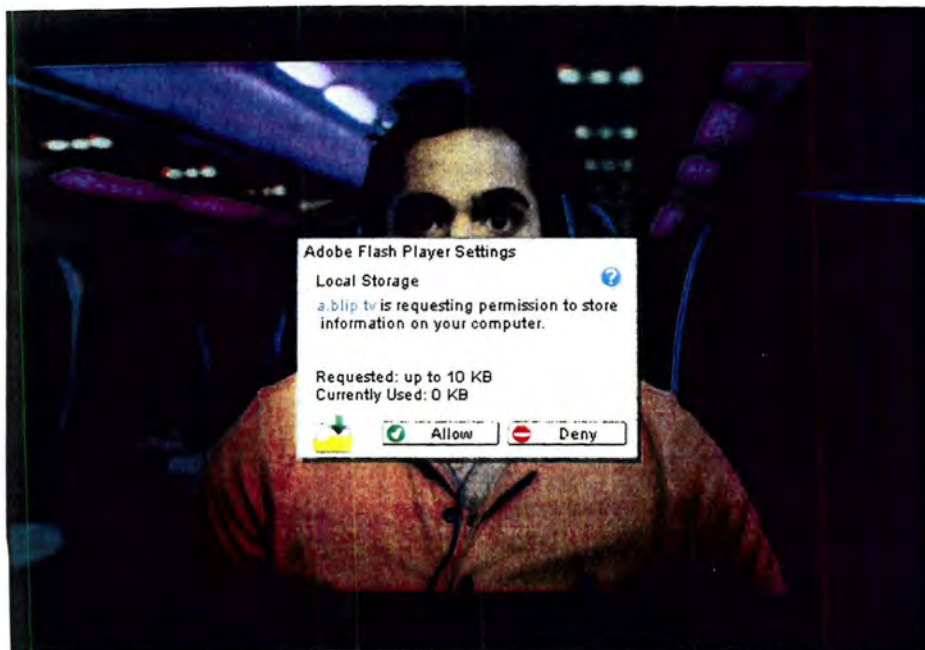
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Gailen's Termination at American Airlines

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My Job or 87,000- I know 100% I am doing the right thing!



On March 14th 2012, my 24 year career with American Airlines ended with my termination.

The past decade has been extremely difficult for each and every American Airlines employee. My efforts have not been to make matters worse, but to shine a spotlight on the mismanagement, waste and flagrant abuse of company resources that has put the survival of American at risk.

In February, I was directed by American Airlines to remove my videos and other content from my website and other video outlets. American has reacted by stating publicly that my termination was due to a violation of rule 24:

Consider the welfare of the company and your fellow employees. Perform no act that is detrimental to either

As someone who cares about the people and customers of American Airlines, I have utilized social media to blow the whistle on the recklessness that has resulted in American consistently being at the bottom of airline ratings lists regarding service, dependability and profitability.

My termination hearing was completely focused on my blog, my videos and my statements about management and the inner working at American Airlines headquarters. American would prefer that the public not place them in the center of a social media debate...but they are missing the point. This is a debate about so much more than social media- including corporate greed of epic proportions.

American Airlines is stating that I took photos of passengers in the Admirals Club and posted passenger itineraries. I would like to clarify this.

My Admirals Club photo was of a woman with her dirty shoes up on a cocktail table. Since my website focuses on Jetiquette, my trademark, which refers to civilized travel and inflight etiquette- it was part of a conversation. Nothing sinister, no one put in danger.

Regarding passenger itineraries. The only travel plans mentioned on my site involved current and former American Airlines executives and board members traveling in first class with their spouses and bumping American's full fare first class passengers to coach in order to provide them with a first class seat. As far as I am concerned, everyone- customers and employees of American has a right to know about this.

Although I am not an employee of American Airlines- American will always be a part of me and my coworkers will always be my family. I will continue my work as The Sky Steward with a very special focus on what's happening at AA. My moles are still in place.

To my family of American Airlines professionals, keep doing what you do best and provide the special customer service that you know how to deliver so well. With your support and unity, we can rid American of its excess baggage. Your support means the world to me personally and as you continue your work at American, remember that you have my support.

I GOT THIS!

In the end, I hope to see American Airlines flying high once again, and I am confident that the very people I was privileged to work with on the front-lines for 24 years are just the ones to make it happen.

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It's a First Class Travel BAAbylon!



Robert Reding's retirement package included \$1.8 million lump sum

Another one of American's Executive Platinum AAdvantage passengers was uprooted and bumped to coach by the "talent"! This time it was on American's flight 1734 on the 13th of March according to one of my anonymous moles. (I just realized my phone still receives calls just fine following my termination from AA!)

Sherrill Reding, wife of retired American Airlines Executive Vice President of Operations, Bob Reding, sat in 6F on the 757 jet and even earned AAdvantage miles as it flew her from Dallas/Ft. Worth to Orlando. Those AAdvantage miles earned from tax, free, service charge free, first class travel come in very handy for earning free hotel rooms and car rentals and much more! Check out [AAdvantage](#) for more details!

Bob Reding retired from American Airlines on December 31, 2011, shortly after American Airlines declared bankruptcy. He left with a generous retirement package including a \$1.8 million lump sum payout along with the customary unlimited, complimentary, positive space, first class travel for himself and his spouse for the rest of their lives.

Get Your Things and Head to Coach!

Unfortunately, some of our best customers are punished as they are many times downgraded to coach even though they've already received a first class boarding pass. On this particular flight, an AAdvantage Executive Platinum Member was sent back to seat 12A in order to accommodate Mrs. Reding.

Our customers should not be inconvenienced; especially by the family of retired senior management staff who are using American as their private airline. They should stand by for first class as every other employee does; behind those customers who've given American their support and loyalty.